

**TELECOMMUNICATIONS ACCESS NOTICE**  
**FOR DISABLED PERSONS**

(a) EPB FIBER as an Interconnected Voice Over Internet Protocol service provider operates in compliance with Section 255 of the *Telecommunications Act of 1996*, and the *Twenty-first Century Communications and Video Accessibility Act of 2010*. Pursuant to Section 255 of the *Telecommunications Act of 1996*, accessibility by disabled persons, such as the blind, visually impaired, deaf, hearing impaired, and speech impaired, to both traditional voice telecommunication services as well as Interconnected Voice Over Internet Protocol services is available. The *Twenty-first Century Communications and Video Accessibility Act of 2010*, affords accessibility for people with such disabilities to newer technologies such as e-mail, text messaging, and video conferencing services, commonly known as Advanced Communications Services.

(b) Telecommunications Relay Services by means of 711 dialing access for disabled persons is also available. **Persons with disabilities are encouraged to contact Wayne Goodrum at the Franklin Electric Plant Board Office located at 309 North High Street, Franklin, Kentucky, as the Accessibility Coordinator at EPB FIBER for assistance with all matters regarding CUSTOMERS with disabilities. Mr. Goodrum may also be reached by phone at area code (270) 586-4441, and by e-mail at [wgoodrum@franklin-ky.net](mailto:wgoodrum@franklin-ky.net).**